

## Main Activities and Relevant Information

### Initiatives for Product Safety

Toppan has established a Basic Stance on Product Safety Management and a set of Basic Guidelines on Product Safety Management to secure the safety management of the products the Group manufactures.

All Group sites work to continuously improve the effectiveness of quality management systems (QMS) they have formulated under

ISO 9001 to bolster product safety management. Every division holds training seminars for internal auditors to equip them with the skills and knowledge they need to detect QMS flaws at their sites. A total of 175 employees were trained in fiscal 2018 and another 193 employees were trained in fiscal 2019.

### Certified Approval System for the Production of Food Packaging

Food packaging requires exacting quality assurance for safety and sanitation. The Toppan Group has adopted a certified approval system to ensure that the operational sites of Toppan and partner companies can manufacture containers and packages only after

undergoing audits with checklists in conformance with the Quality Assurance Guidelines for Food Packaging. Toppan carried out accreditation audits for packaging operations at 11 operational sites inside and outside the Group in fiscal 2019.

#### ■ Audits for the Food Filling/Packing Businesses

##### Audit Points

- Agreements with client companies
- Quality assurance systems
- Management of equipment and inspection devices
- Management of safety and sanitation
- Steps to prevent the admixture of different products
- Steps to safeguard against insect infestations
- Steps to prevent the admixture of foreign substances
- Steps to prevent the outflow of defective products
- Steps to prevent contamination
- Traceability
- Food defense
- Education and training
- Maintenance of systems and frameworks for product safety and quality

##### Operational Sites Audited

- Primary food filling/packing businesses
  - 5 sites run by manufacturing subsidiaries
  - 6 sites run by production business partners